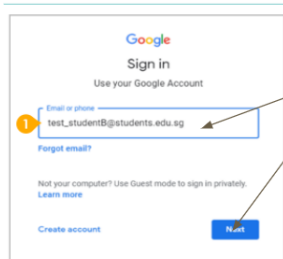


1. Student iCON

STUDENT ICON QUICK REFERENCE GUIDE

1. Launch Google Chrome
2. Go to Gmail.com



USERID: Name as appears in EZ-link card
Alice_goh_lee_mei@students.edu.sg

Click **Next**

PASSWORD:
Same password as your last IAMS login



! If your another MOE student has the same name as you, your user ID will have a number after your name. Please check in with FTs. Eg. **John_tan_9@students.edu.sg**

Student iCON Password Requirements

1. Password must be **8-24 characters** long.
2. Password must contain **at least 1 lowercase letter(s)**.
3. Password must contain **at least 1 numeric character(s)**.
4. Password must contain **at least 1 uppercase letter(s)**.
5. Password must contain **at least 2 alphabetic character(s)**.
6. Password **must not be one of 3 previous passwords**.
7. Password **must not match or contain first name**.
8. Password **must not match or contain last name**.
9. Password **must not match or contain user ID**.
10. Password expires every **90 days**. Users will be alerted via email 7 days before the expiry date.
11. Maximum of **5 login attempts** are allowed.
12. The password has to be changed after subsequent password resets.

Your IAMS password is also your Student iCON password.

2. SWN Wireless Student User ID

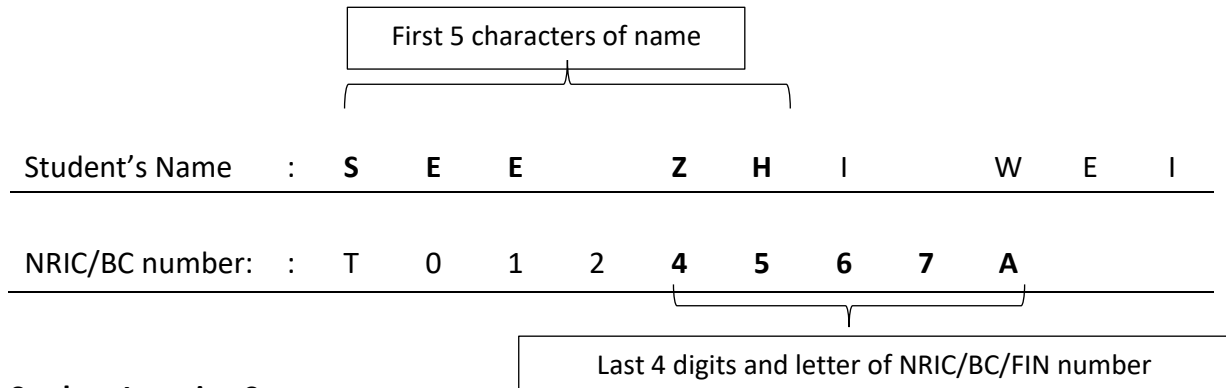
In order to connect to the wireless network (SWN@SSOE), students should use their **NRIC/BC/FIN number** as the user ID.



USERID:
T0123456A

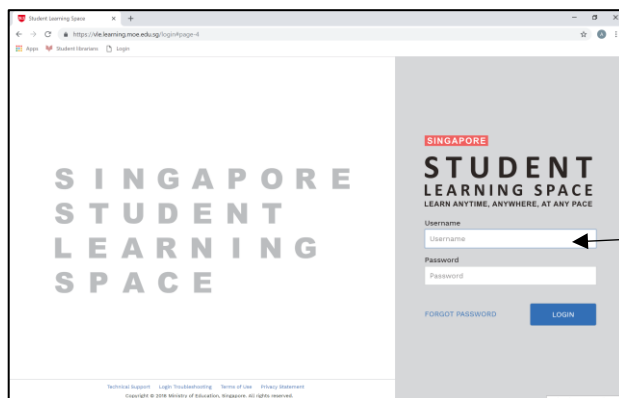
3. Online Learning/Admin Portals Accounts Student User ID (SLS, Ace-learning, etc)

In order to access online learning accounts, every student is given a unique **User ID**. For security purposes, student **User IDs** are generated from the **first 5 characters** of their names and the **last 4 digits and letters** of **NRIC/BC/FIN number**.



Student Learning Space

The Singapore Student Learning Space (SLS) is an online learning platform that contains curriculum-aligned resources and learning tools. The SLS is accessible through internet browsers on either Windows PC, Mac, iPad or Android tablets (with screen size larger than 7 inches for good user experience). Please note that accounts will be **locked after 6 consecutive failed attempts** to log in. Students should call the SLS Helpdesk to unlock their account. They will need to answer the security questions to verify that they are the legitimate account holder. Website URL: <https://vle.learning.moe.edu.sg>



USERID:
SEEZH4567A

Support and Service Desk Operating Hours



Learning Portal	External Help Desk Information
SLS Helpdesk	Tel: +65 6848 9320 Mondays — Fridays: 9:00 am — 9:00 pm Saturdays: 9:00 am — 3:00 pm *Closed on Sundays & Public Holidays
Ace-Learning support	Tel: +65 6848 9320 Email: support@ace-learning.com
Bowen School's ICT Service Desk	Services
Location: D&T Block C Level 4-04	<ol style="list-style-type: none">1. User account support2. Coordination of warranty repair for PLD3. Password reset4. Basic hardware maintenance and repair5. Restoring PLDs to factory default6. Temporary loan of PLD
	Operating Hours (During School Term)
	<ul style="list-style-type: none">• Monday – Friday (During recess/lunch)• Monday – Thursday (after school), 2.30 pm – 4.30 pm• Friday (after school), 12.30 pm – 3.30 pm

Visit our PDLP Student Site

Parents and students can visit our PDLP student site for more information on learning with technology in Bowen at <https://go.gov.sg/pdlp-studentmicrosite> or scan the QR Code below.



<https://go.gov.sg/pdlp-studentmicrosite>